



# CERTIFICATE IV IN KITCHEN MANAGEMENT

CRICOS CODE: 112217G

DIPLOMA OF
HOSPITALITY MANAGEMENT

CRICOS CODE: 112218F

## **PATHWAY OVERVIEW**

Certificate IV in Kitchen Management and a Diploma of Hospitality Management can provide a strong foundation for a career in hospitality management. These courses cover a wide range of topics, including food and beverage production, customer service, and management. Upon completion of these courses, students will be well-prepared for a variety of entry-level positions in the hospitality and tourism industry such as Restaurant Manager, and Event Manager.

Students may also be eligible to enroll in a Graduate Certificate or Graduate Diploma in a related field such as Tourism or Event Management, which can lead to higher-level positions in the hospitality industry. Additionally, professional development courses or short-term training programs can be pursued to enhance skills and knowledge in specific areas of hospitality management, such as customer service, human resource management, or financial management.

## CAREER OPPORTUNITIES

Various career opportunities in the hospitality and tourism industry, including Restaurant Manager, Hotel Manager, Food and Beverage Manager, Event Manager, and Hospitality Entrepreneur.

## **FURTHER STUDY PATHWAYS**

This pathway can be built into an Advanced Diploma of Hospitality Management, Bachelor's Degree in Hospitality Management, or equivalent. Visit our website for more details.

# **PATHWAY STRUCTURE**

## SIT50422 DIPLOMA OF HOSPITALITY MANAGEMENT

### CODE

SITXCCS015 SITXCCS016 SITXFIN010 SITXGLC002 SITXMGT005 CORE UNITS (5 UNITS) + FULL CERTIFICATE IV IN KITCHEN MANAGEMENT UNITS

Enhance customer service experiences

Develop and manage quality customer service practices

Prepare and monitor budgets

Identify and manage legal risks and comply with law

Establish and conduct business relationships

### SIT40521 CERTIFICATE IV IN KITCHEN MANAGEMENT

#### CODE

SITXFIN009

SITXHRM009

SITXCOM010

SITXHRM008

SITXMGT004

SITXWHS007

SITXCCS015

SITXCCS016

SITXFIN010

SITXGLC002

SITXMGT005

SITXFSA005

SITHCCC043

SITHCCC023

SITHCCC027

SITHCCC029

SITHCCC030

SITHCCC036

SITHCCC035

SITHCCC037

SITHCCC031

SITHCCC042

SITHCCC041

SITXFSA006

SITXFSA008

SITHKOP015

SITHPAT016

SITXINV006

## **CORE UNITS (11 UNITS) ELECTIVE UNITS (17 UNITS)**

Manage finances within a budget

Lead and manage people

Manage conflict

Roster staff

Monitor work operations

Implement and monitor work health and safety practices

Enhance customer service experiences

Develop and manage quality customer service practices

Prepare and monitor budgets

Identify and manage legal risks and comply with law

Establish and conduct business relationships

Use hygienic practices for food safety

Work effectively as a cook

Use food preparation equipment

Prepare dishes using basic methods of cookery

Prepare stocks, sauces and soups

Prepare vegetable, fruit, eggs and farinaceous dishes

Prepare meat dishes

Prepare poultry dishes

Prepare seafood dishes

Prepare vegetarian and vegan dishes

Prepare food to meet special dietary requirements

Produce cakes, pastries and breads

Participate in safe food handling practices

Develop and implement a food safety program

Design and cost menus

Produce desserts

Receive, store and maintain stock

<sup>\*</sup> Elective units for this qualification are current at the time of publication and are subject to changes.



## Work as a Hositality Manager with AIBT's Diploma of Hospitality Management

## WHAT DOES A HOSPITALITY MANAGER DO?

A hospitality manager is tasked with the responsibility of effectively overseeing and managing all facets of operations, including leading and supervising staff, ensuring exceptional customer service, implementing financial management strategies, strategizing and executing menu planning, and ensuring efficient day-to-day functioning of the venue, event, or service, all while upholding high standards of professionalism and adherence to relevant policies and regulations.

## Main Role



## Responsibilities



A hospitality manager is responsible for many decisions about staffing, menus, equipment, conflict resolution, ordering and managing stock, business relationships and quality customer service standards & processes.

# Work as a Kitchen Manager with AIBT's Certificate IV in Kitchen Management

## WHAT DOES A KITCHEN MANAGER DO?

A kitchen manager is responsible for overseeing and managing all aspects of the kitchen operations in a restaurant or food establishment. Their duties may include supervising kitchen staff, managing food preparation processes, ensuring food quality and safety, overseeing inventory and supplies, implementing kitchen policies and procedures, managing equipment and maintenance, training and development of kitchen staff, and collaborating with other departments to ensure smooth kitchen operations and successful food service.

## Main Role



Oversee and manage all aspects of kitchen operations, including menu planning, food preparation, staff supervision, inventory management, food safety, equipment maintenance, administrative tasks, quality control, and health and safety compliance.

# **Responsibilities**





As a Kitchen Manager, responsibilities include overseeing staff, customer service, food and beverage operations, financial management, marketing, leadership, and maintaining cleanliness and hygiene standards.



No specific entry requirements as per the training package, however AIBT has in place admission criteria as follows:

- Minimum age of 17 years
- Completion of Australian Year 11 or equivalent
- Have physical attributes suitable for placement in the hospitality industry
- English Language Requirements for International Students
  - IELTS (Academic) overall score of 5.5 or
  - TOEFL PB score of 506 or
  - TOEFL IBT score of 62 or
  - Cambridge English Advanced (CAE) score of 47 or
  - PTE Academic score of 46
- Provide proof of up-to-date immunisation (inclusive of Covid-19 vaccination record)

# TIME TABLE & DURATION

Total pathway duration is 104 weeks for delivery and assessment. This includes a total of 24 weeks of holiday breaks. Attendance is 20 hours per week.



**Work place training (work placement)** 

360 Hours

Placement hours can be paid, and unlimited paid working hours are available during course holiday breaks.



## **Practical Work Placement**

360 hours of practical work placement and assessment in a commercial hospitality venue with food preparation and service is compulsory for each student to complete the qualification. Student must meet satisfactory attendance and course progress requirements to undertake the practical work placement. The practical work placement will be arranged by the Adelaide Institute of Business & Technology (AIBT).

# **MODES OF DELIVERY**

- Full-time and on-campus with face-to-face classes, including use of a modern industry relevant training kitchen.
- Pathway only available in Adelaide.

## ADDITIONAL INFORMATION

### STUDENT SUPPORT

AIBT has a multicultural learning environment with students coming from many different countries. In addition to excellent support of our qualified and experienced trainers, we have a full time student services team to provide all round support including academic, well-being, and accommodation assistance.

### **LANGUAGE SUPPORT**

For students who face a language barrier in their study, we provide free-of-charge tutorial sessions. Our bilingual teaching and support staff are very friendly and approachable to offer assistance.

### **OTHER SUPPORT**

From time to time, students may have personal concerns about a range of issues, such as their study, accommodation, relationships and future directions. We can help them with a confidential counselling service where they can discuss their personal issue, and receive advice and assistance from our professional staff.

Students may be referred to external support services for any matters that require specialist professionals. Any referrals provided by AIBT are without cost, but fees and charges may apply where an external service is used by the student and will be clarified with the student prior to referring any such services outside of AIBT.

For further course details and fees, please visit https://www.aibt.edu.au





# Contact us

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## **Adelaide Campus**

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